

**Regional Emergency Management Organization (REMO)  
Comfort Center Policy  
2018-05-09 (Revision from 2014 Appendix A EM Plan)**

Risk Analysis (2014) for Lunenburg County reveals the highest risks (probability and impact) are weather-related incidents. A secondary hazard associated with such incidents is power outages.

Historical evidence and predictive science suggest weather related events are likely to occur with increasing frequency. Risk Tolerance within Lunenburg County to weather-related events is decreased significantly when the impacts include power outages. Efforts to increase individual and community preparedness may increase risk tolerance.

Municipalities within the REMO are not responsible for power supply, delivery or restoration. Supply is managed by Nova Scotia Power (NSP), a private corporation. The exception to this is Town of Lunenburg, Mahone Bay and Riverport which operate electrical utilities as a step-down from the Nova Scotia Power main feeder supply.

REMO is responsible for the coordination of emergency response and recovery efforts that extend beyond site level capacity. Coordination is based on risks, impacts and available resources.

1. REMO expects Nova Scotia Power to assume Lead Agency responsibility for warnings, response to, and restoration of Power Supply to municipal residents and municipal electrical companies (Town of Mahone Bay, Town of Lunenburg, Riverport).
2. REMO will support NSP efforts as possible and appropriate within municipal resources including the activation of the Regional Emergency Operations Center.
3. REMO will maintain situational awareness and share appropriate information during emergency incidents including power outages. This may include NSP's power outage website, the Provincial Coordination Center and other means as determined necessary.
4. REMO will encourage individual preparedness and neighbour support programs through public awareness campaigns when possible.
5. REMO will manage impacts to population, property and the environment based on Emergency Plans, procedures and event-specific actions.
6. REMO will not open or operate community facilities during incidents such as power outages unless this action is a response solution to a verified community need as managed within the Regional Operations Center environment.
7. REMO may track neighborhood facility openings as part of situational awareness gathering during emergency events, but will not maintain comprehensive lists of facilities for official reporting purposes to media, Provincial Coordination Center, Nova Scotia Power or other Emergency Support Partners.
8. Municipal grant programs (ex. Generator funding) to support community facilities will remain separate from Regional Emergency Management Organization operations and decision making.